

Contacts List

Acas (The Advisory Conciliation and Arbitration Service)

Acas helpline: 0845 747 4747
Equality Direct: 0845 600 3444
Website: www.acas.org.uk

Arboricultural Association

Tel: 01794 368717
Email: admin@trees.org.uk
Website: www.trees.org.uk

Association of British Insurers (ABI)

Tel: 020 7600 3333
Email: info@abi.org.uk
Website: www.abi.org.uk

British Insurance and Investment

Tel: 020 7623 9043

British Trust for Conservation Volunteers

Tel: 01491 821600
Website: www.btcv.org

Brokers Association

Email: enquiries@biba.org.uk
Website: www.biba.org.uk

Business Link

National tel: 0845 600 9006
Website: www.businesslink.gov.uk
(search this site for a local contact in your area)

Charities Evaluation Services

Tel: 020 7713 5722
Email: enquiries@ces-vol.org.uk
Website: www.ces-vol.org.uk

Charity Commission

Publish a range of guide books and leaflets.
Tel: 0870 333 0123
Website: www.charitycommission.gov.uk

Chartered Institute of Patent Agents (CIPA)

Tel: 020 7405 9450
Email: mail@cipa.org.uk
Website: www.cipa.org.uk

Commission for Racial Equality:

London: 020 7939 0000
Birmingham: 0121 710 3000
Manchester: 0161 835 5500
Leeds: 0113 389 3600
CRE Scotland: 0131 524 2000
CRE Wales: 029 2072 9200
Website: www.cre.gov.uk

Copyright Licensing Agency Limited

Website: www.cla.co.uk

Countryside Agency

Website: www.countryside.gov.uk

Department for Constitutional Affairs,

Website: www.dca.gov.uk

Department for Environment Food and Rural Affairs

Website: www.defra.gov.uk

Department of Trade and Industry

Website: www.dti.gov.uk

Directory for Social Change

Website: www.dsc.org.uk

CONTACT LIST

Disability Rights Commission

National helpline: 0845 752 2633
Text Phone: 0845 762 2644
Email: enquiry@drc-gb.org
Fax: 0845 777 8878
Website: www.drc.org.uk

For advice on making your business accessible to the disabled:

Website: www.open4all.org

English Nature

Website: www.english-nature.org.uk

Environmental Training Network

Tel: 0121 507 8390
Email: ETN@unite.net
Website: www.btcv.org/etn/index.html

Equal Opportunities Commission

National helpline: 0845 601 5901
Email: info@eoc.org.uk
EOC Scotland: Scotland@eoc.org.uk
EOC Wales: Wales@eoc.org.uk
Website: www.eoc.org.uk

Financial Ombudsman Service

Tel: 0845 080 1800
Email: complaint.info@financial-ombudsman.org.uk
Website: www.financial-ombudsman.org.uk

Forestry and Timber Association

Tel: 0131 538 7111
Email: info@forestryandtimber.org
Website: www.forestryandtimber.org

Forestry Commission

Website: www.forestry.gov.uk

Forestry Contracting Association

Tel: 01467 651368
Email: members@fcauk.com
Website: www.fcauk.com

General Insurance Standards Council

Tel: 0845 601 2857
Email: enquiries@gisc.co.uk
Website: www.gisc.co.uk

Grant Information

Website: www.grantnet.com
Website: www.governmentfunding.org.uk
Website: www.grantfinder.co.uk

Griffith Smith, Solicitors

Address: 47 Old Steyne, Brighton,
East Sussex, BN1 1NW
(Solicitors) 01273 324041
Email: brighton@griffithsmith.co.uk
Website: www.griffithsmith.co.uk

Health and Safety Executive

Infoline: 08701 545500
Email: hseinformationservices@natbrit.com
Website: www.hse.gov.uk

HSE publications

Tel: 01787 881165
Website: www.hse.gov.uk/publications

Heritage Lottery Fund

Website: www.hlf.org.uk

Information Commissioner

Email: mail@ico.gsi.gov.uk
Helpline: 01625 545745
Notification Line: 01625 545740
Website: www.informationcommissioner.gov.uk

Institute of Insurance Brokers

Tel: 01933 410 003
Website: www.iib-uk.com

Institute of Trade Marks Attorneys (ITMA)

Tel: 020 8686 2052
Email: tm@itma.org.uk
Website: www.itma.org.uk

Intellectual Property

There are many agencies that look after a variety of copyrighted "intellectual property", for more information:

Website: www.intellectualproperty.gov.uk

James Holyoak & Parker (Chartered Accountants)

Address: Longden House,
105 Longden Road, Shrewsbury,
Shropshire, SY3 9DZ

Tel: 01743 355022

Mechanical-Copyright Protection Society (MCPS)

Covers the recording of music:

Website: www.mcps.co.uk

N.B. MCPS-PRS Alliance manages common activities.

National Council for Voluntary Organisations

Provides information, support and advice to voluntary groups and produces a wide range of useful publications – including the Good Trustee Guide. Plus running related conferences, courses and seminars.

Website: www.ncvo-vol.org.uk

A separate website offers advice on all aspects of running a charity.

Website: www.askncvo.org.uk

National Lottery funding

Website: www.biglottery.org.uk

Website: www.lotterygoodcauses.org.uk

Newspaper Licensing Agency (NLA)

Website: www.nla.co.uk

Ordnance Survey

Website: www.ordnancesurvey.co.uk

Performing Right Society (PRS)

Covering the public performance of musical works.

Website: www.prs.co.uk

Phonographic Performance Limited (PPL)

Issues licenses to clubs, shops, pubs and music users who play sound recordings in public.

Website: www.ppluk.com

Regional Development Agencies, England

Website: www.englandsrdas.com

Scottish Executive

Website: www.scotland.gov.uk

Scottish Information Commissioner

Website: www.itpublicknowledge.info

Small Woods Association

Tel: 01743 792644

Email: enquiries@smallwoods.org.uk

Website: www.smallwoods.org.uk

Trading Standards Central

Website: www.tradingstandards.gov.uk

Trading Standards Institute

Website: www.tsi.org.uk

Trust Fund Information

Website: www.trustfunding.org.uk

UK Patent Office

Tel: 0845 950 0505

Email: enquiries@patent.gov.uk

Website: www.patent.gov.uk

World Intellectual Property Organisation (WIPO)

WIPO Information Centre in Geneva

Tel: 41 22 338 9111

Email: information.center@wipo.int

Website: www.wipo.int

Woodland Initiatives Network

Tel: 01743 792654

Email: angelapollard@smallwoods.org.uk

Woodland Initiatives Learning Network

Website: www.woodland.net.countryside.gov.uk

Woodland Initiatives Register

Website: www.smallwoods.org.uk/initiatives